

# Gregory I. Flett

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Education	<b>Bachelor of Arts, Telecommunication, Information Studies &amp; Media</b> Michigan State University East Lansing, MI	2009
	<b>Cisco Certified Network Associate</b> Cisco ID: CSC011857328	Nov 2010
	<b>Cisco Certified Network Professional Self-Study</b>	Currently Pursuing
Experience	<b>Network Engineer</b> Terex Corporation Dallas, TX; Redmond, WA	Jun 2009 – March 2011
	<ul style="list-style-type: none"><li>• Support global infrastructure at tier III including data center and core management.</li><li>• Deploy security devices and develop security policy globally including PCI compliance.</li><li>• Extensively exposed to network troubleshooting and support and monitoring with SNMP.</li><li>• Experience configuring and troubleshooting all internal and external routing protocols.</li></ul>	
	<b>IT Student Administrator</b> MSU School of Criminal Justice East Lansing, MI	Aug 2007 – May 2009
	<ul style="list-style-type: none"><li>• Developed several crucial web applications including a class registration system and statistical data submission.</li><li>• Deployed helpdesk software for automatic ticketing.</li><li>• Reorganized internal network and deployed file server and print server encompassing all printers and office copier.</li><li>• Supported staff computers and Microsoft servers including system upgrades, software errors and printer/copier errors.</li></ul>	
	<b>IT Student</b> MSU Alumni Association East Lansing, MI	Dec 2006 – Jul 2007
	<ul style="list-style-type: none"><li>• Trained in Unix/Linux and Microsoft server environment.</li><li>• Setup of software firewalls, VPNs, monitoring servers, DHCP, DNS, FTP, Mail, File, Print servers and others.</li><li>• Supported staff computers including system upgrades, software errors and printer/copier errors.</li></ul>	
	<b>Tech Chair</b> Sigma Pi Fraternity Int.– Zeta Mu East Lansing, MI	Aug 2006 – Jul 2008
	<ul style="list-style-type: none"><li>• Setup of entire house network including Cisco equipment with secure WPA 2 wireless access.</li><li>• Assisted residents with all computer needs including hardware and software.</li><li>• Created and maintained the chapter website.</li></ul>	
	<b>Junior Technician</b> Computer Works Sylvan Lake, MI	2000 – 2003
	<ul style="list-style-type: none"><li>• Built new PCs for customers. Diagnosed and repaired systems with both hardware and software problems.</li><li>• Proficient with computers on all platforms.</li><li>• Consulted for business operations including ordering merchandise and system configurations.</li></ul>	
	<b>Senior Intern / Mentor</b> PV on the NET Rancho Palos Verdes, CA	1998 – 1999
	<ul style="list-style-type: none"><li>• Instructed introductory computing courses.</li><li>• Mentored new interns in fields of computer hardware and 3D animation.</li><li>• Built over 50 computers for city hall and installed/helped maintain their network.</li></ul>	