

Gregory I. Flett

Dallas, TX • 248.505.7629 • greg@gflett.net • http://gflett.net

Education	Bachelor of Arts, Telecommunication, Information Studies & Media Michigan State University East Lansing, MI	2009
	Cisco Certified Network Associate Self Study	Currently Pursuing
Experience	Analyst Terex Corp Plano, TX	Dec 2009 - Present
	<ul style="list-style-type: none">• Took part in helpdesk deployments and training, led project for set up of new change management process.• Developed and designed reporting tools at several granular levels enabling visibility for managers to better run their staff.	
	Network Engineer Terex Corp Plano, TX	Jun 2009 – Dec 2010 (some projects ongoing to present)
	<ul style="list-style-type: none">• Responsible for day to day management of global network infrastructure, including configuration and support.• Performed on-site network installations with Layer 3 enterprise level core Cisco switch equipment.	
	IT Student Administrator MSU School of Criminal Justice East Lansing, MI	Aug 2007 – May 2009
	<ul style="list-style-type: none">• Developed several crucial web applications including a class registration system and statistical data submission.• Deployed helpdesk software for automatic ticketing.• Reorganized internal network and deployed file server and print server encompassing all printers and office copier.• Supported staff computers including system upgrades, software errors and printer/copier errors.	
	IT Student MSU Alumni Association East Lansing, MI	Dec 2006 – Jul 2007
	<ul style="list-style-type: none">• Trained in Unix/Linux and Microsoft server environments including REDHAT.• Setup of firewalls, VPNs, monitoring servers, DHCP, DNS, FTP, Mail, File, Print servers and others.• Supported staff computers including system upgrades, software errors and printer/copier errors.	
	Tech Chair Sigma Pi Fraternity Int.– Zeta Mu East Lansing, MI	Aug 2006 – Jul 2008
	<ul style="list-style-type: none">• Setup of entire house network including secure WPA 2 wireless access.• Assisted residents with all computer needs including hardware and software.• Created and maintained the chapter website.	
	Junior Technician Computer Works Sylvan Lake, MI	2000 – 2003
	<ul style="list-style-type: none">• Built new PCs for customers. Diagnosed and repaired systems with both hardware and software problems.• Proficient with computers on all platforms.• Consulted for business operations including ordering merchandise and system configurations.	
	Senior Intern / Mentor PV on the NET Rancho Palos Verdes, CA	1998 – 1999
	<ul style="list-style-type: none">• Instructed introductory computing courses.• Mentored new interns in fields of computer hardware and 3D animation.• Built over 50 computers for city hall and installed/helped maintain their network.	